

Privacy Statement Kansrijk Brandevoort

Kansrijk Brandevoort considers it important to handle the personal data of residents, participants, volunteers and other persons involved with care.

In this privacy statement, we explain which personal data may be processed in connection with Kansrijk Brandevoort, why this is done, how long data is retained and what rights you have.

Kansrijk Brandevoort is not a foundation, association, company or other separate legal entity.

1. Who is Kansrijk Brandevoort?

Kansrijk Brandevoort is an initiative by and for residents of the Brandevoort neighbourhood in Helmond. Kansrijk Brandevoort is not a foundation, association, company or other separate legal entity.

The name Kansrijk Brandevoort is used for activities and initiatives organised by involved residents and volunteers and, where applicable, partner organisations.

Personal data is processed by the residents and volunteers involved in organising and carrying out the relevant activity or in managing the website and communications of Kansrijk Brandevoort.

For questions about privacy or exercising your privacy rights, the central contact point is:

Kansrijk Brandevoort

't BrandPunt

Biezenlaan 29

5708 ZD Helmond

Email: info@kansrijkbrandevoort.nl

Website: www.kansrijkbrandevoort.nl

2. What personal data do we process?

Depending on how you interact with Kansrijk Brandevoort, we may process, among other things, the following data:

- name;
- email address;
- telephone number;
- address or residential area, when necessary for an activity or request for assistance;
- information you enter in a contact or registration form;
- information about participation in activities;
- information you provide to us yourself in an email, telephone conversation or personal contact;
- information necessary for volunteer work;
- payment details when a contribution is requested for an activity;
- photos and video recordings of activities;
- an experience, recommendation or testimonial provided by you;
- technical data processed when using the website, such as an IP address and cookie data.

We try not to collect more personal data than is necessary for the relevant purpose.

3. What do we use personal data for?

Personal data may be used for, among other things:

Contact and questions

When you contact us, we use your data to answer your question or message and, if necessary, to contact you further.

Registering for activities

When you register for an activity, we use the necessary data to:

- process the registration;
- know who is participating;
- provide practical information about the activity;
- communicate changes or cancellations;
- contact you when necessary for the activity.

Requests for assistance and neighbourly help

When you submit a request for assistance through Kansrijk Brandevoort, we process the information necessary to assess the request and, where possible, put you in contact with a resident, volunteer or other organisation that can help.

We ask you not to provide medical, financial or other highly sensitive information when it is not necessary for the request for assistance.

Volunteers

When you volunteer, we may process data to:

- stay in contact with you;
- coordinate work and activities;
- match volunteers with activities or requests for assistance;
- arrange necessary administrative matters.

Payments

When a contribution is requested for an activity, data may be processed that is necessary to record and administratively process the payment.

Photos and videos

Photos or video recordings may be made during activities.

We exercise restraint when using recognisable images of people. Where consent is required to take or publish a recognisable photo or video, we ask for that consent.

If you do not want to appear recognisably in photos or videos, you can indicate this before or during the activity.

Experiences and recommendations

If you voluntarily provide Kansrijk Brandevoort with an experience, recommendation or testimonial, we may use it, with your consent, for example on the website or in other communications.

Website

When you visit our website, technical data may be processed where necessary to make the website function, keep it secure and provide certain parts of the website.

More information about this can be found in our **cookie statement**.

4. On what legal basis do we process data?

Personal data may only be processed where there is a valid legal basis under the General Data Protection Regulation (GDPR).

Depending on the situation, Kansrijk Brandevoort may process data because:

- you have given your consent;
- processing is necessary to carry out an activity or arrangement requested by you;

- processing is necessary to comply with a legal obligation;
- there is a legitimate interest, for example to answer a question, safeguard the safety of activities or maintain necessary records.

Where processing is based on consent, you can withdraw that consent at any time.

Withdrawing consent does not affect the lawfulness of processing carried out before the consent was withdrawn.

5. Special categories of personal data

Special categories of personal data include, for example, information about a person's health, religion or beliefs.

Kansrijk Brandevoort tries not to collect such data unless this is necessary for a specific situation and its processing is permitted by law.

For example, for safety reasons during an activity, it may be necessary for a participant to provide certain relevant information themselves.

We ask participants and residents to share sensitive information only when this is genuinely necessary.

6. Do we share data with others?

We do not sell personal data.

Personal data is shared with others only when necessary for the relevant purpose, when consent has been given, or when we are legally required to do so.

Data may, for example, be shared with:

- a volunteer involved in an activity or request for assistance;
- the organiser of an activity;
- a partner organisation carrying out the relevant activity;
- a provider supplying services for the website, email or hosting;
- a payment service provider, if one is used;
- government authorities where we are legally required to provide data.

We do not share more data than necessary.

7. Partner organisations

Kansrijk Brandevoort works with various organisations and other parties.

Where we have a service provider process personal data solely on behalf of Kansrijk Brandevoort, we make arrangements for the protection of that data where necessary.

Where an external organisation independently determines why and how personal data is processed, that organisation is itself responsible for that processing.

If Kansrijk Brandevoort refers you to another organisation, that organisation's privacy statement may apply.

8. Google Maps and other external services

The website may use external services, such as Google Maps.

When such external content is loaded, its provider may receive technical data, such as the IP address and information about the device being used.

Where prior consent is required for such processing, consent is requested before the external service is loaded.

More information about this can be found in our **cookie statement**.

9. How long do we retain personal data?

We do not retain personal data longer than necessary for the purpose for which it was collected.

As a general rule, we use the following retention periods:

- **general questions and contact messages:** no more than 1 year after the question or contact has been dealt with;
- **registrations for activities:** We do not retain personal data provided when registering for activities longer than necessary. As a general rule, we use a maximum retention period of one year after the activity has ended, insofar as this is necessary for administrative processing and accountability. Data that is no longer needed earlier will be deleted sooner;
- **volunteer data:** for the period during which a person is actively involved and, in principle, for no more than 1 year afterwards;
- **financial administration:** for as long as necessary under an applicable statutory retention obligation;
- **data for recurring communications:** until you indicate that you no longer wish to receive these communications;
- **photos, videos and testimonials:** for as long as they are considered relevant to the communications for which they were obtained, unless consent is withdrawn earlier or deletion is requested and there is no other legal basis for retaining the material.

Data may be retained for longer where this is necessary due to a legal obligation, dispute or other legitimate reason.

10. Security

We take appropriate measures to protect personal data against loss, unauthorised access, unwanted disclosure and other unlawful use.

Only residents, volunteers and any service providers who need the data for their work should have access to it.

Because Kansrijk Brandevoort is largely organised by volunteers, we pay extra attention to handling matters such as email messages, participant lists and contact details with care.

11. Email and participant lists

When sending emails to multiple participants, we try to prevent email addresses from being unnecessarily visible to other recipients.

Participant lists and contact details are shared only with persons who need this information to organise or carry out the activity.

Participants' contact details are not provided to other participants without a valid reason.

12. Children and young people

Children and young people may also participate in Kansrijk Brandevoort activities.

We try to process as little personal data of minors as possible.

Where the consent of a parent or legal representative is required for processing, that consent will be requested.

We exercise particular restraint when publishing recognisable photos and personal data of children.

13. Your privacy rights

Where we process your personal data, you have various rights depending on the situation.

You may, among other things, request:

- access to the personal data processed about you;
- correction of inaccurate data;

- completion of incomplete data;
- deletion of personal data;
- restriction of processing;
- object to certain processing;
- transfer of data, insofar as the right to data portability applies.

Where processing is based on consent, you can withdraw that consent.

A request can be sent to:

info@kansrijkbrandevoort.nl

Please clearly state that your request is a privacy request.

We may ask for additional information where necessary to establish that the request actually comes from you. We will not ask for more information than necessary.

We try to handle a privacy request within the statutory time limit.

14. Complaint about the use of personal data

Do you have a complaint about the way we handle your personal data? We prefer that you contact us first at:

info@kansrijkbrandevoort.nl

We will try to find an appropriate solution together.

You also have the right to lodge a complaint with the **Dutch Data Protection Authority (Autoriteit Persoonsgegevens)**.

15. Personal data breaches

If personal data is lost, ends up with an unauthorised person or otherwise becomes unintentionally accessible, this may constitute a personal data breach.

Potential personal data breaches are assessed and, where necessary, reported to the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) and/or the persons concerned.

If you suspect that personal data has unintentionally become accessible through Kansrijk Brandevoort, you can report this at:

info@kansrijkbrandevoort.nl

16. Cookies

The website uses cookies and similar technologies.

The cookies and external services used and when consent is requested for them are described in the **Cookie Statement of Kansrijk Brandevoort**.

17. Links to other websites

The website may contain links to websites of other organisations.

Kansrijk Brandevoort is not responsible for the way these organisations process personal data.

We recommend consulting the privacy statement of the relevant organisation.

18. Changes

This privacy statement may be amended when the activities, website, services used or privacy legislation change.

The most recent version will be published on the website.

Contact

Kansrijk Brandevoort

Residents' initiative by and for residents of Brandevoort

't BrandPunt

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Website: www.kansrijkbrandevoort.nl